



The Future Workforce: The 21st-Century Transformation of Leaders, Managers, and Employees

Irving H. Buchen

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While the current generation has experienced downsizing, stretch goals, benefits reductions, increased productivity, and most recently, overseas outsourcing, the American workforce has been remarkably resilient and resourceful. Annual rates of productivity and customer satisfaction remain consistently high. New small businesses and industries are created daily, and innovation remains a strong and consistent guarantee of American ingenuity.

The story and analysis of such flexibility and entrepreneurship is told in this future-focused view of the American workforce in all sectors. But what has been overlooked is the emergence of new kinds of employees, managers, and leaders. In response to the incredible challenges of the workplace, a case can be made that such new workers at all levels represent the creation of the most productive and creative workforce America has ever produced. Here, author Irving Buchen projects and describes the workforce of the future while offering a comprehensive survey of contemporary work environments with descriptions of future learning and unlearning training systems.

For business and human resource professionals, personnel recruiters, professional trainers and coaches, and colleges and professors of business.

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